

Processes

The processes of the University of Applied Sciences Hof are divided into three areas:

- Management processes
- Core processes
- Support processes

The core processes are divided into teaching, further education and research.

Processes and organigrams are modelled centrally in the quality management with the software "BIC Design" and published with the software "BIC Portal". For this purpose, a Convention Manual was drawn up to ensure that a uniform presentation is achieved.

In addition, this Convention Manual is designed for the adoption of existing representations and the models can be easily compared.

The organigrams and processes are continually adapted and further developed by a defined process or, if necessary, newly developed together with the process participants.

In addition, regular reviews are held to ensure that the documents are up-to-date.

The dynamic publishing of the processes and organigrams is web-based using the software "BIC Portal" and is available to all scientific and scientific support staff at the University of Applied Sciences Hof.