

Setting up a VPN connection under Windows

For the best mobile view, please rotate the device.



If you have any questions, you can contact the
IT Support:

phone: 09281 409 3666

email address: it-servicedesk@hof-university.de





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Download



To download the installation file, please go to the Fortinet page <https://www.fortinet.com/support/product-downloads> and select Product Downloads.

FORTINET

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Download the appropriate installation file. Please make sure, that you download FortiClient VPN and not another version of the client.

FortiClient VPN

The VPN-only version of FortiClient offers SSL VPN and IPsecVPN, but does not include any support. Download the best VPN software for multiple devices.

Remote Access

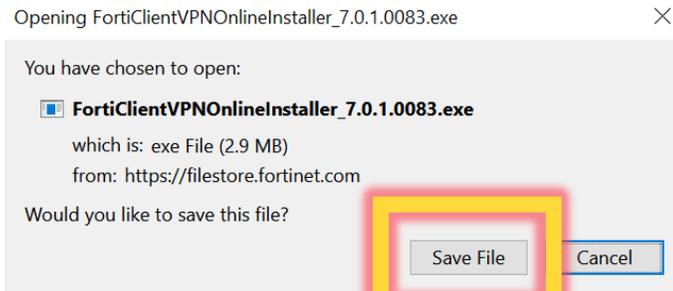
- ✓ SSL VPN with MFA
- ✓ IPSEC VPN with MFA

Download VPN for Windows	Download VPN for MacOS	Download VPN for Linux
DOWNLOAD	DOWNLOAD	DOWNLOAD .rpm
Download VPN for iOS	Download VPN for Android	Download VPN for Linux
DOWNLOAD	DOWNLOAD	DOWNLOAD .deb

Installation



Save and run the file.



It is possible that the security settings of your Windows device prevent the execution of the file, to execute the file anyway please select More Info.



Installation



Please select Run anyway.

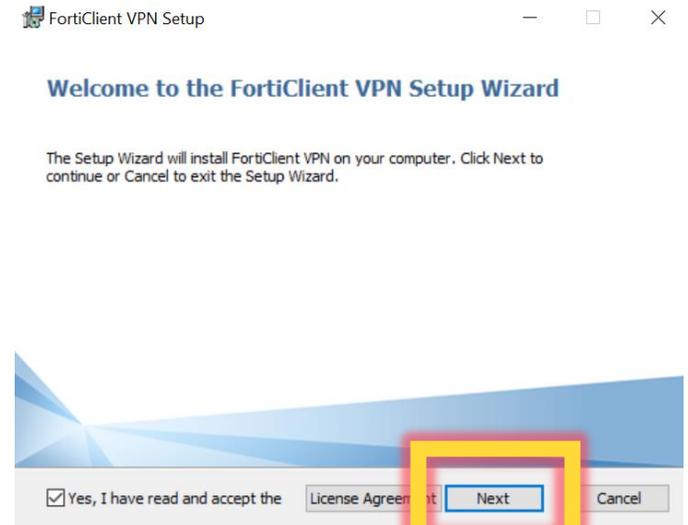


Wait until FortiClient completes the download.

FortiClient Installer



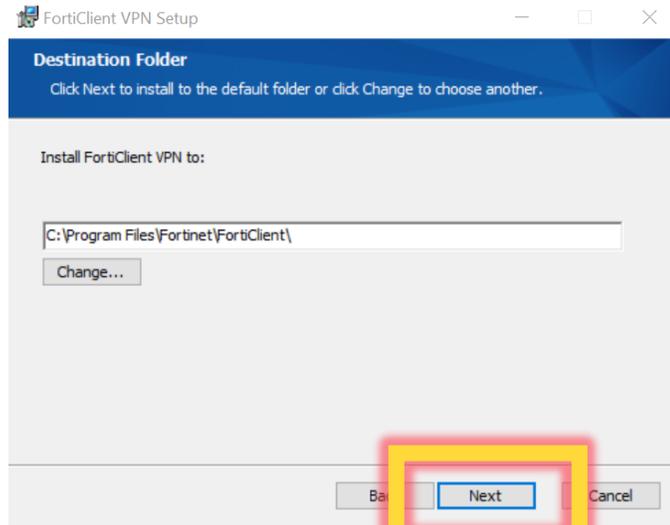
Please select **Yes, I have read and accept the License Agreement** and click on **Next**.



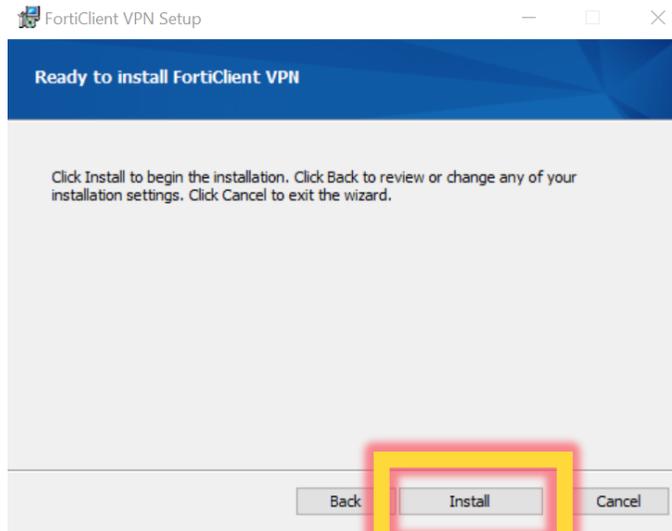
Installation



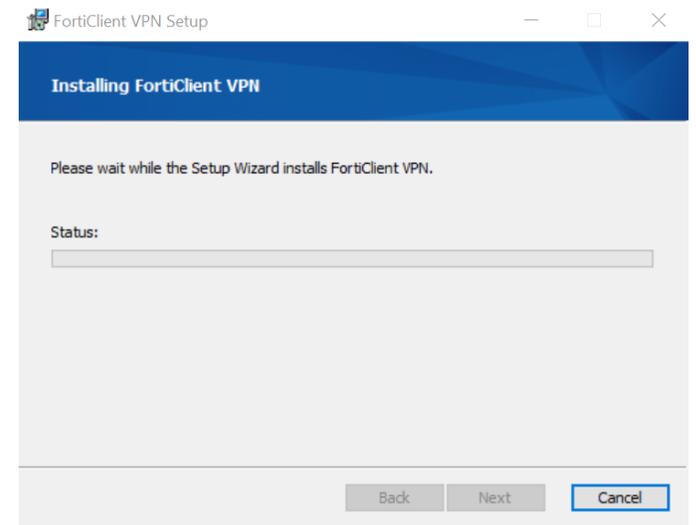
Click on **Next**.



Select **Install**.



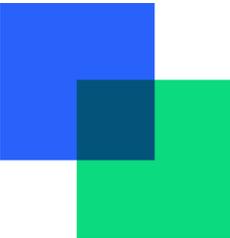
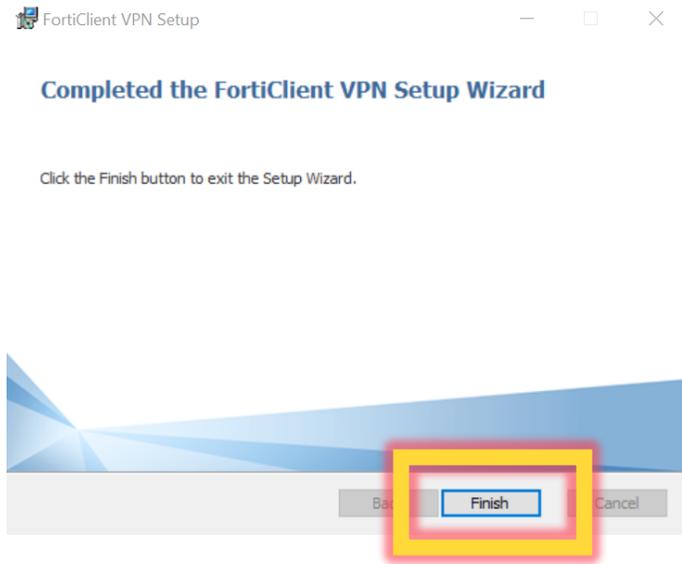
Wait until the installation is complete.



Installation



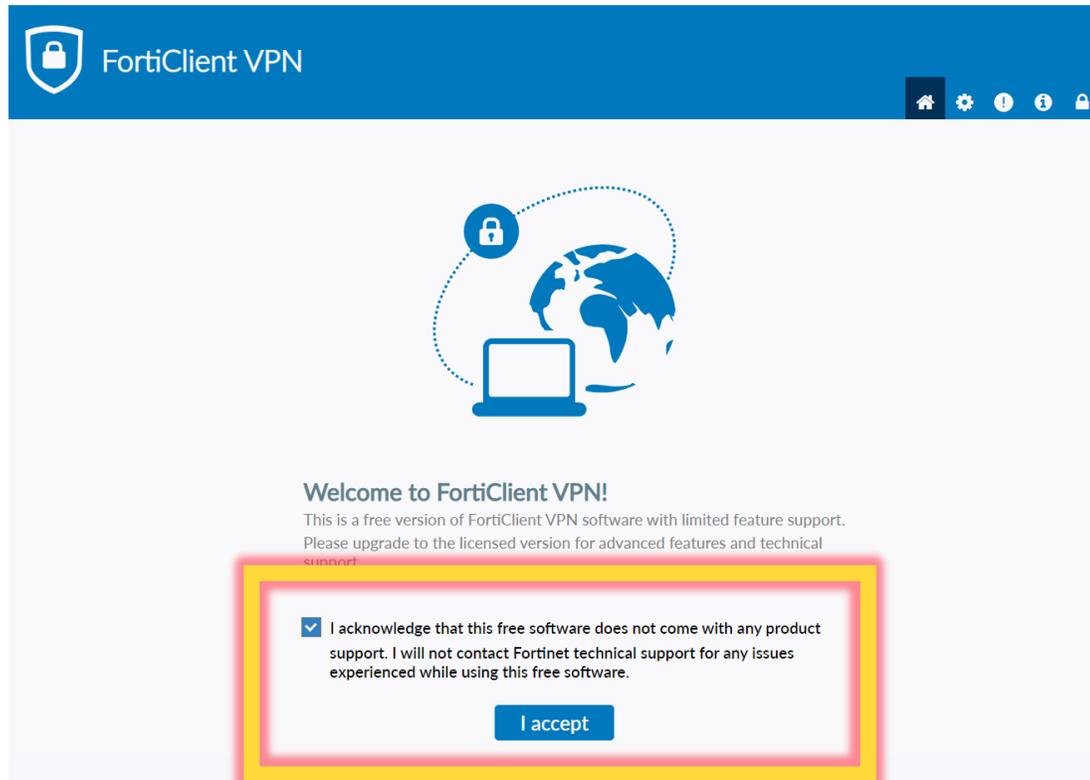
Now you can finish the installation.



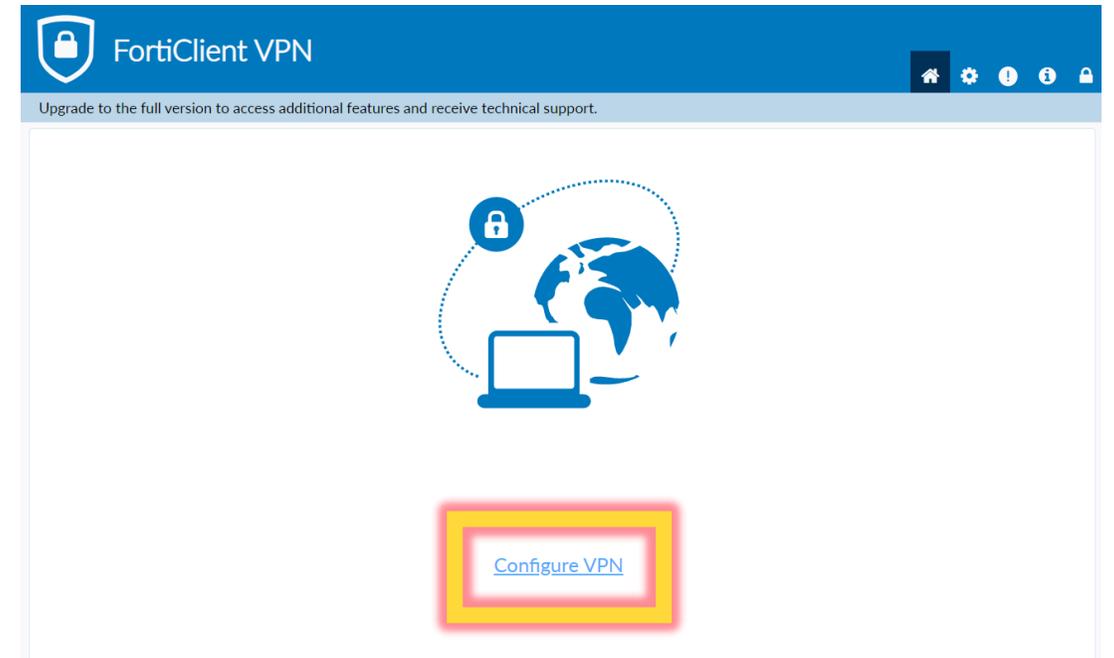
Configuration



In order to use the VPN connection, you still need to configure the FortiClient. Start the application and confirm the license agreement.



Now you can configure the application.



Configuration



Select the SSL VPN section and enter any name, e.g. „HAW Hof. Crucial is the address of the **Remote Gateway**, here please enter the following:

vpn-2.hof-university.de

Finally, please save the settings.

New VPN Connection

VPN: SSL-VPN IPsec VPN XML

Connection Name:

Description:

Remote Gateway: ✕

+Add Remote Gateway

Customize port:

Enable Single Sign-On (SSO) for VPN Tunnel

Client Certificate: ▼

Authentication: Prompt on login Save login

Enable Dual-stack IPv4/IPv6 address

There is one more setting to adjust, click on the lock icon in the upper right corner.

FortiClient
File Help

FortiClient VPN

Upgrade to the full version to access additional features and receive technical support.

Lock

VPN Name: ▼ ≡

Username:

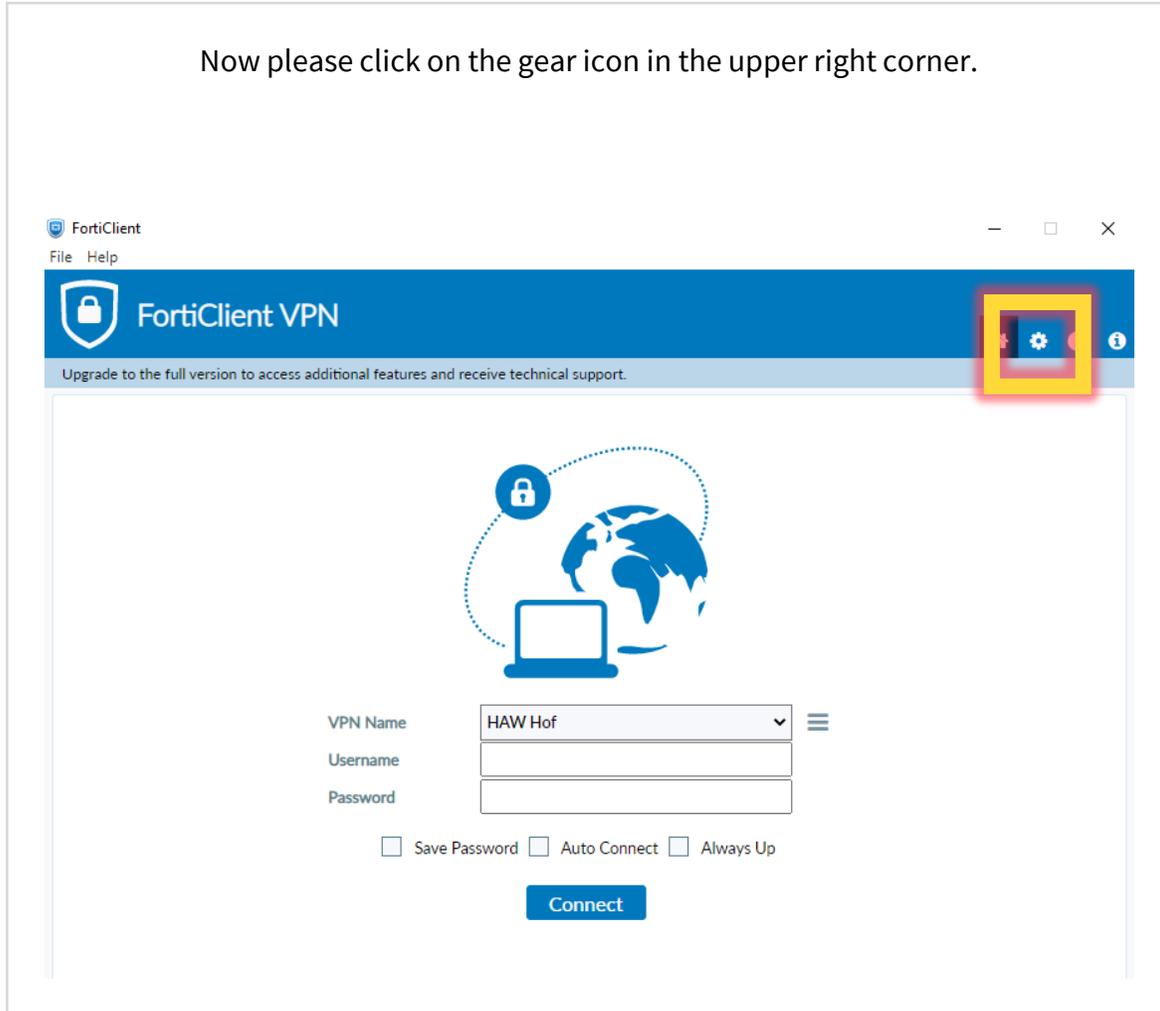
Password:

Save Password Auto Connect Always Up

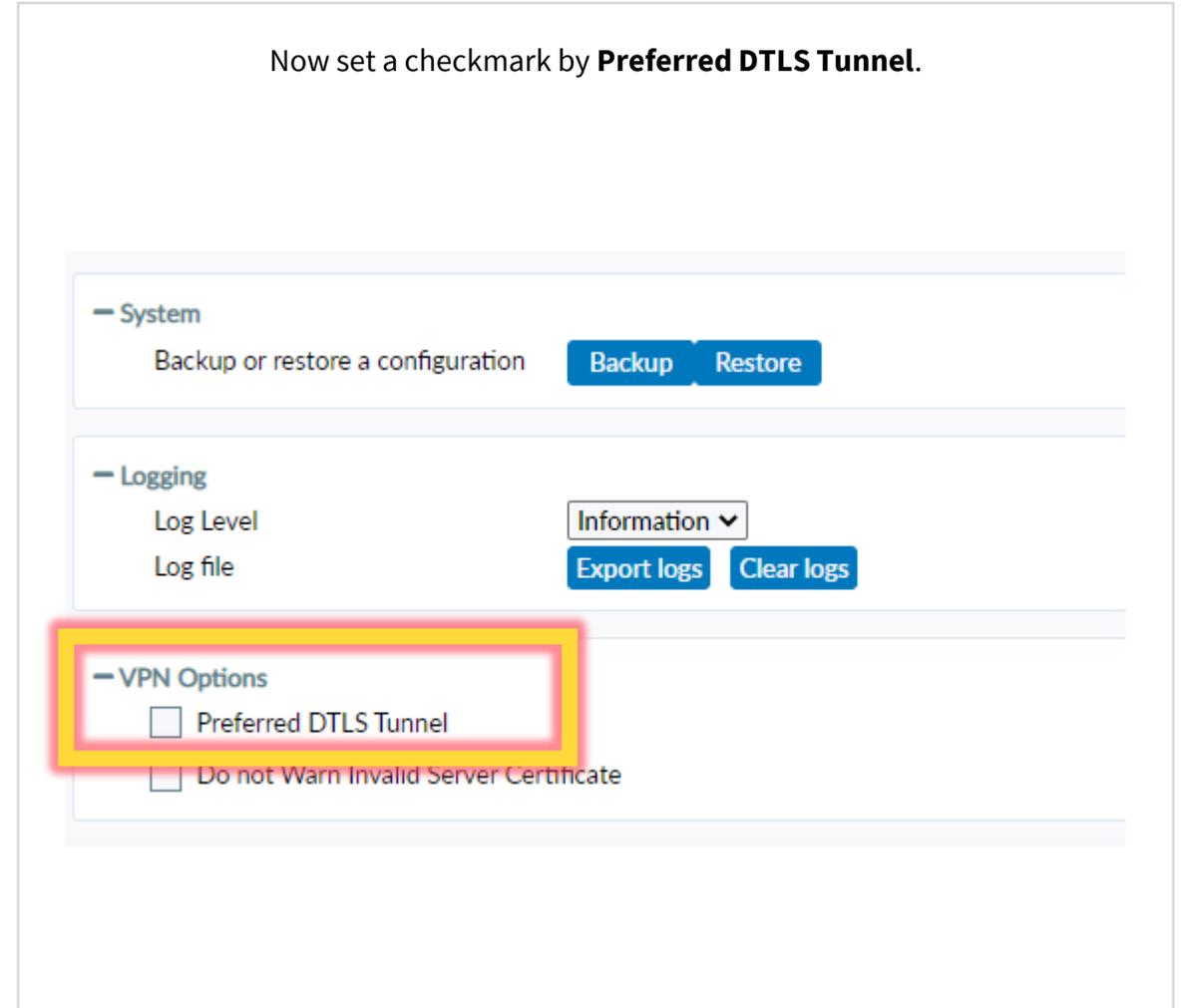
Configuration



Now please click on the gear icon in the upper right corner.



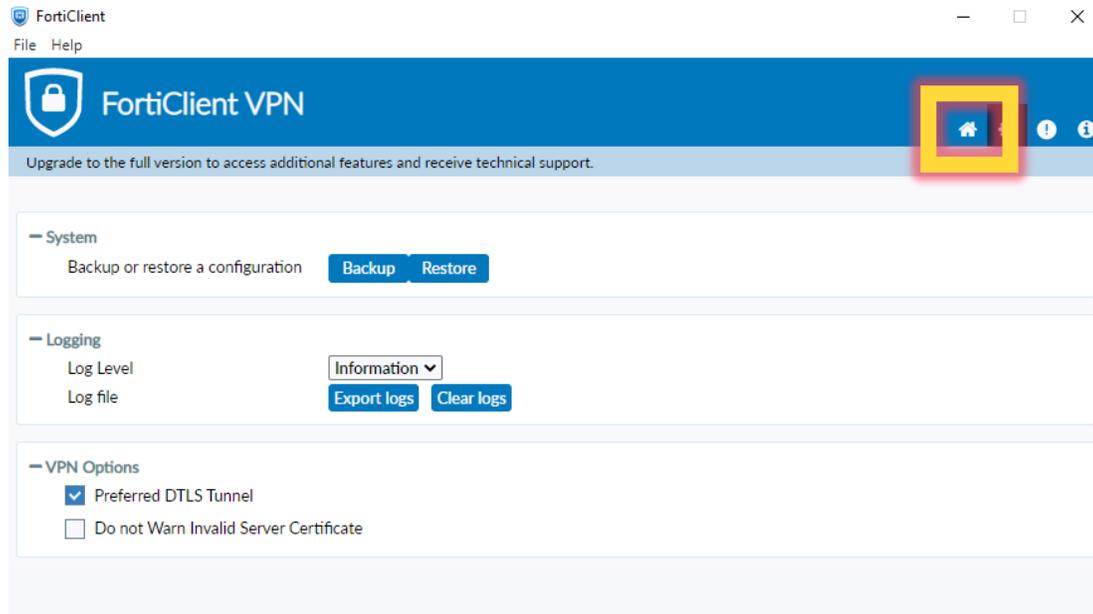
Now set a checkmark by **Preferred DTLS Tunnel**.



Configuration



Finally, please click on the house icon in the upper right corner.



Logging in



Now you can establish a VPN connection. To do this, enter your username and the university password.

FortiClient
File Help

FortiClient VPN

Upgrade to the full version to access additional features and receive technical support.

VPN Name: HAW Hof

Username: amuster

Password:

Save Password Auto Connect Always Up

Connect

If logging in with the short form of your username doesn't work, please try to enter the username in the following form: username@hof-university.de

FortiClient
File Help

FortiClient VPN

Upgrade to the full version to access additional features and receive technical support.

VPN Name: HAW Hof

Username: amuster@hof-university.de

Password:

Save Password Auto Connect Always Up

Connect

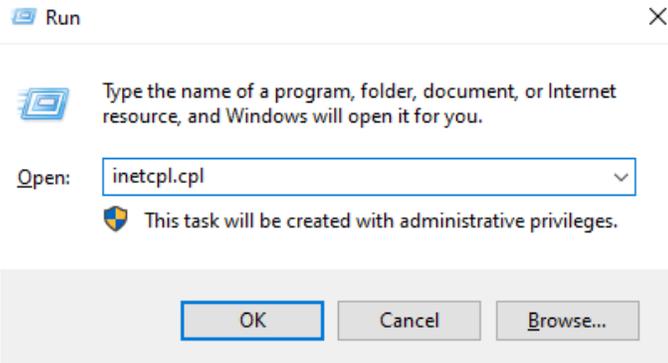
Troubleshooting



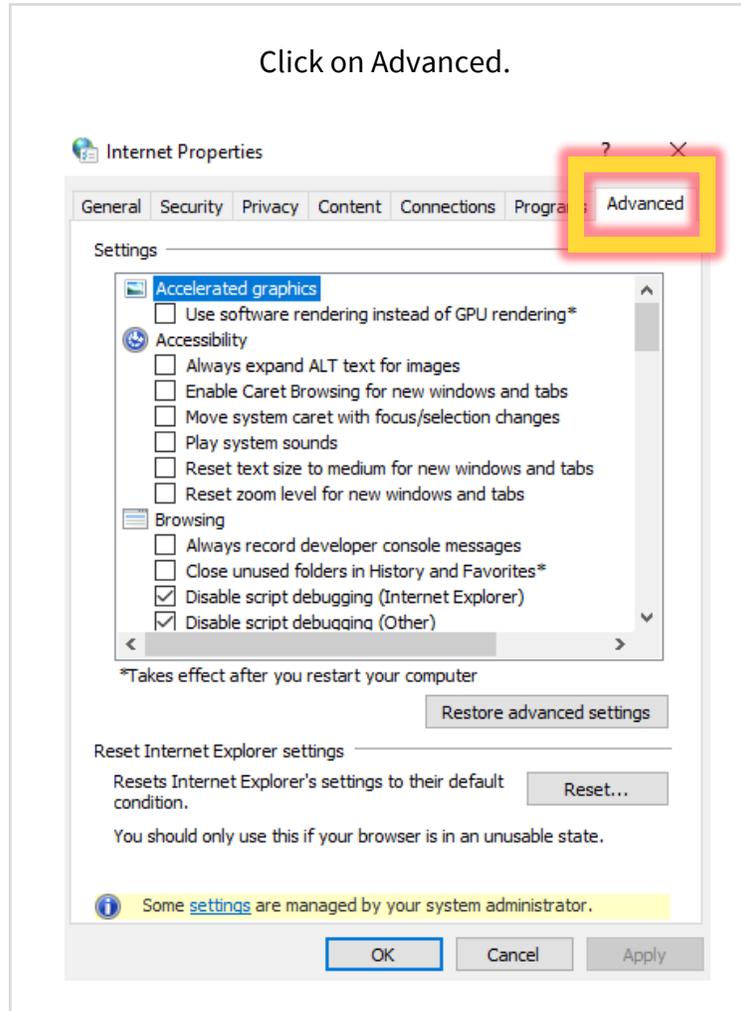
If you receive the following error message:
The server you are connecting to requires identification, please select a certificate.

(-5)

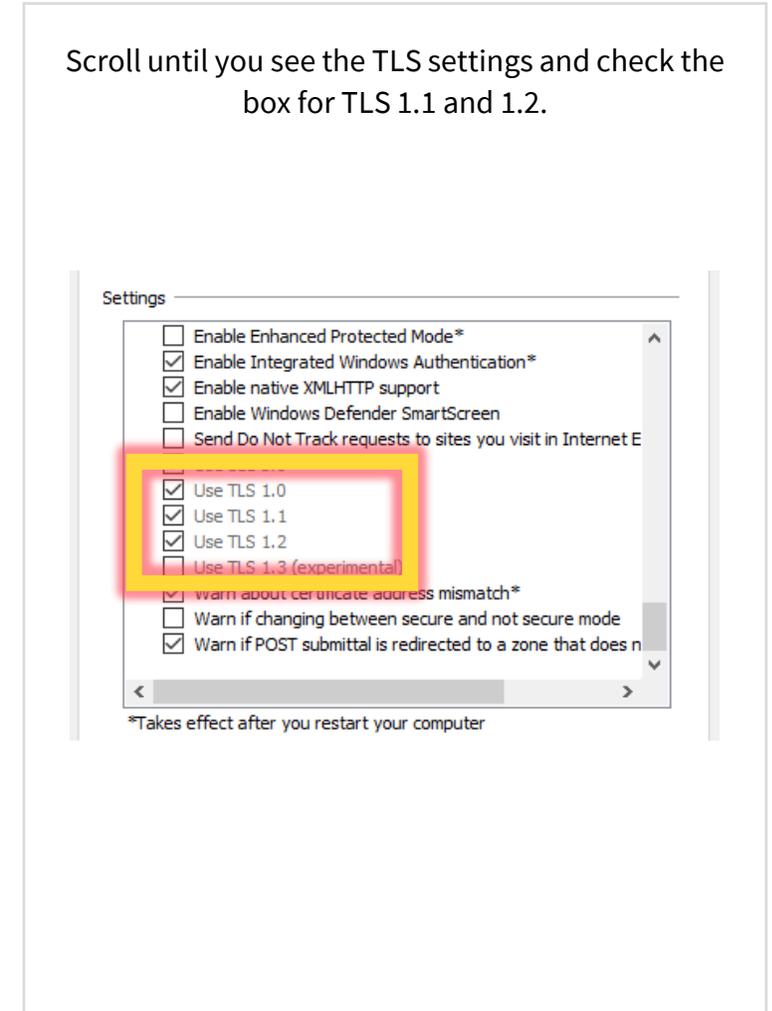
Press the following key: Windows and R
and type in inetctl.cpl



Click on Advanced.



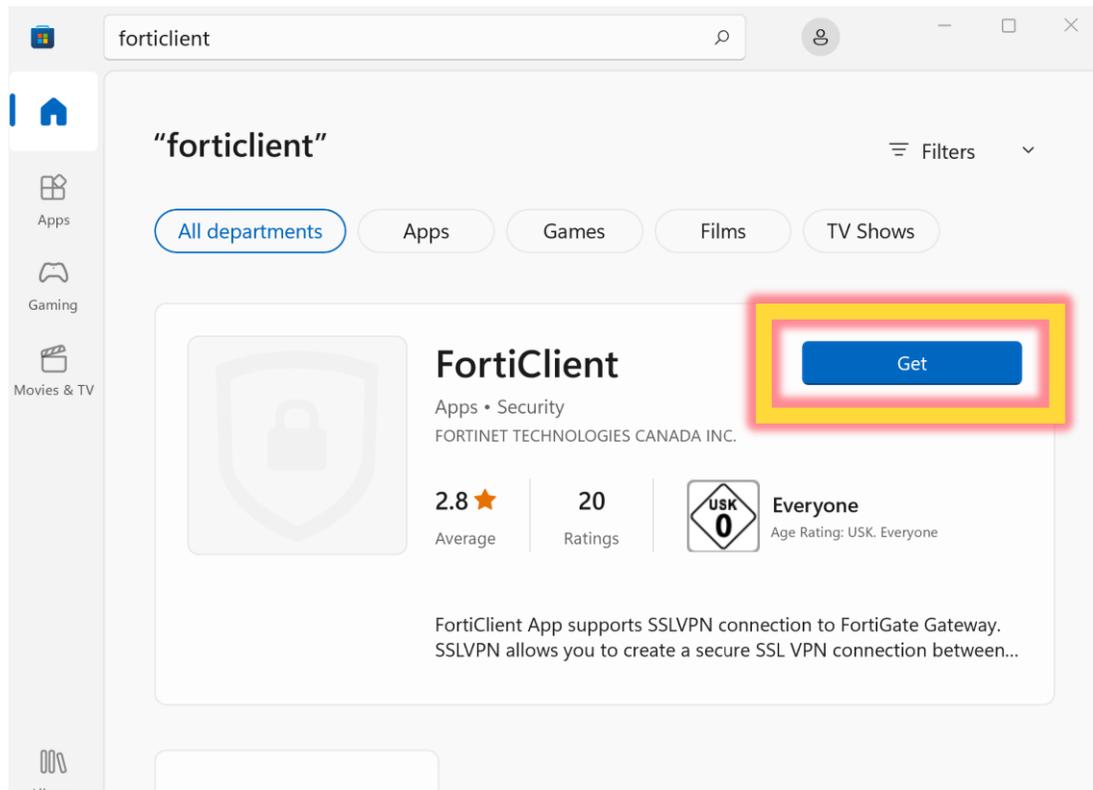
Scroll until you see the TLS settings and check the box for TLS 1.1 and 1.2.



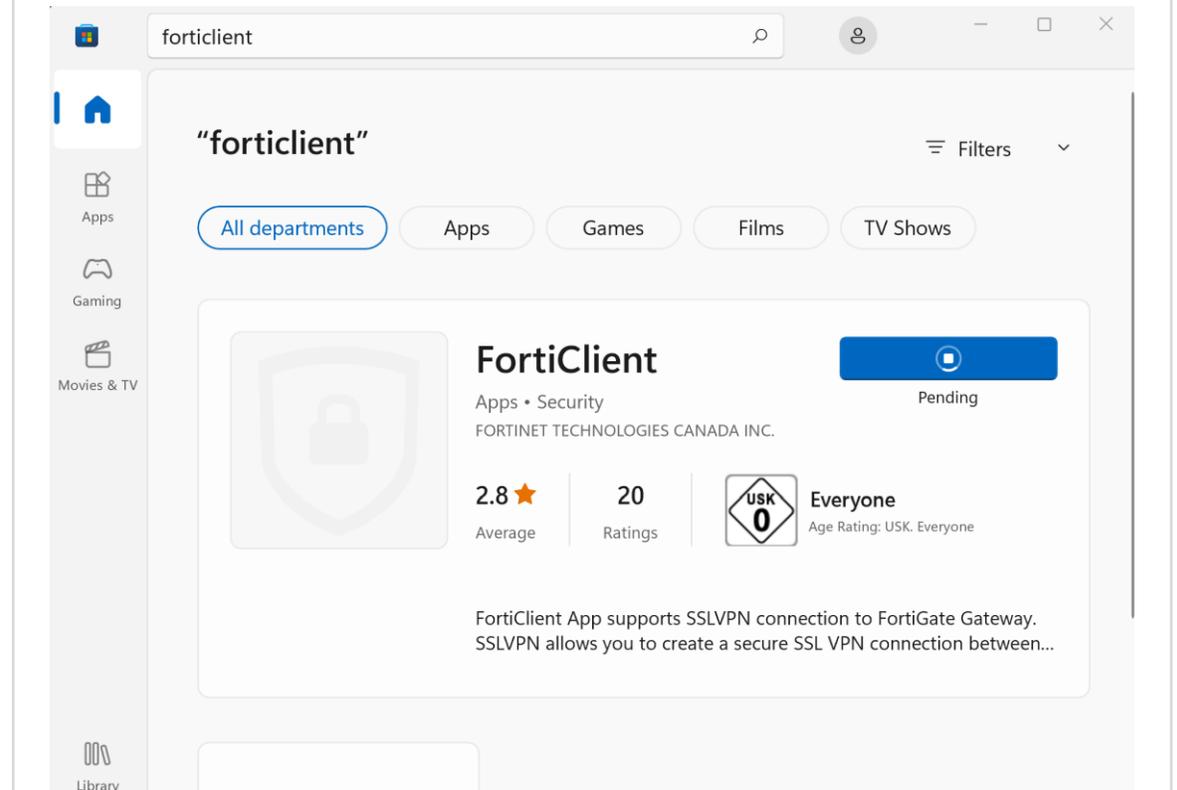
Alternative: Downloading the application from the Windows Store



If you encounter problems installing the downloaded file, you can download FortiClient from the Windows Store. To do this, launch the app and search for FortiClient and download the application.



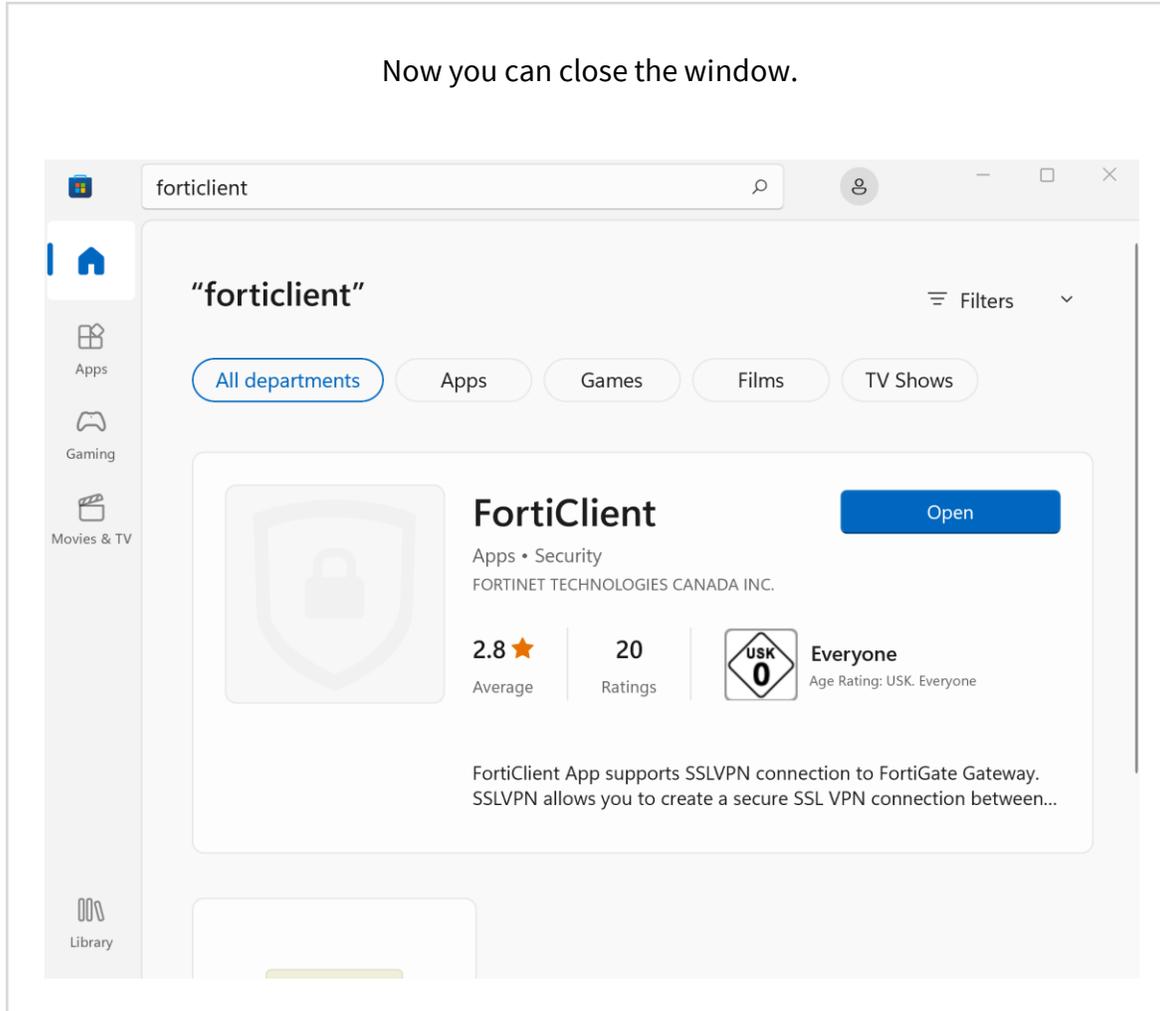
Please wait until the installation is complete.



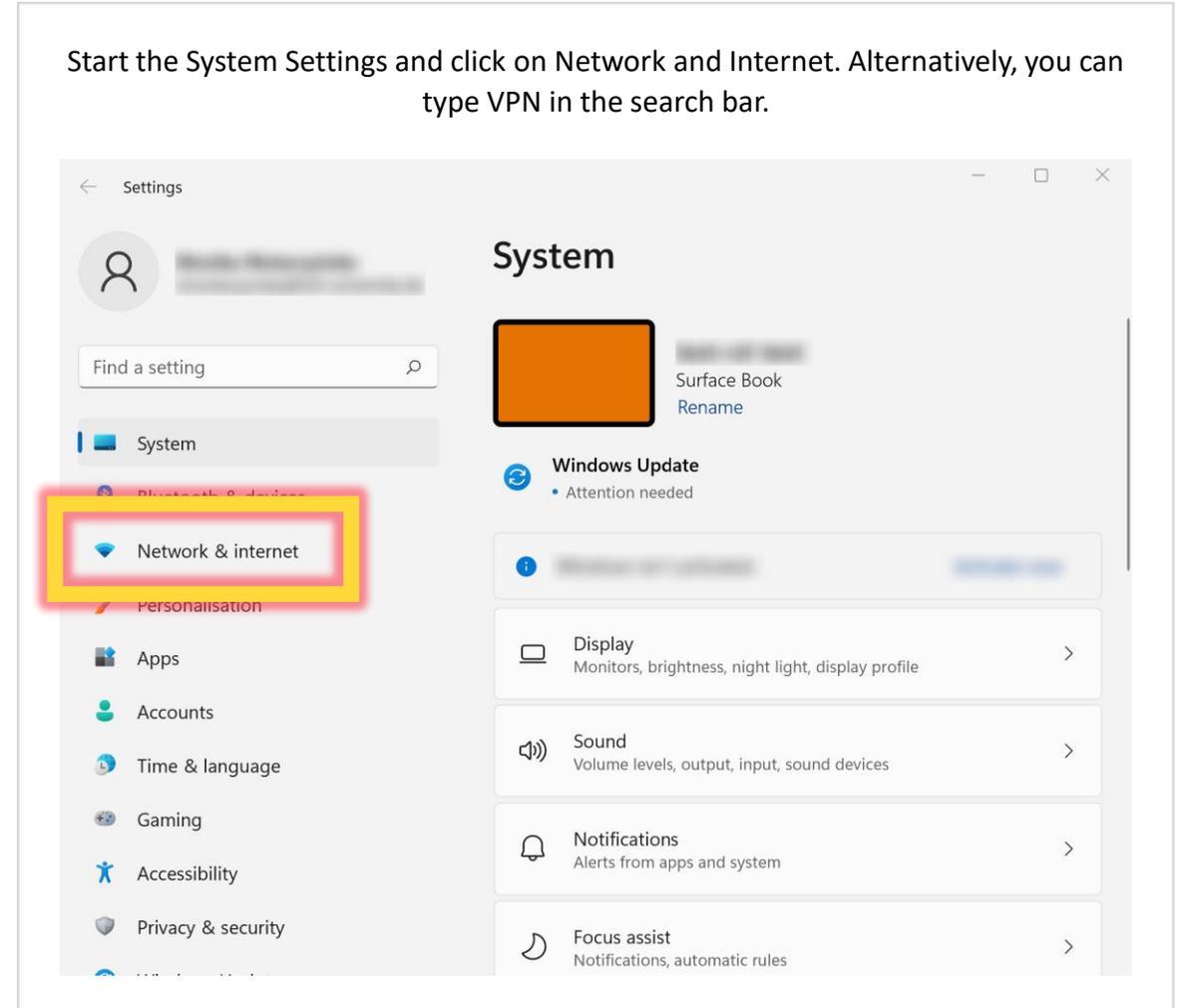
Alternative: Downloading the application from the Windows Store



Now you can close the window.



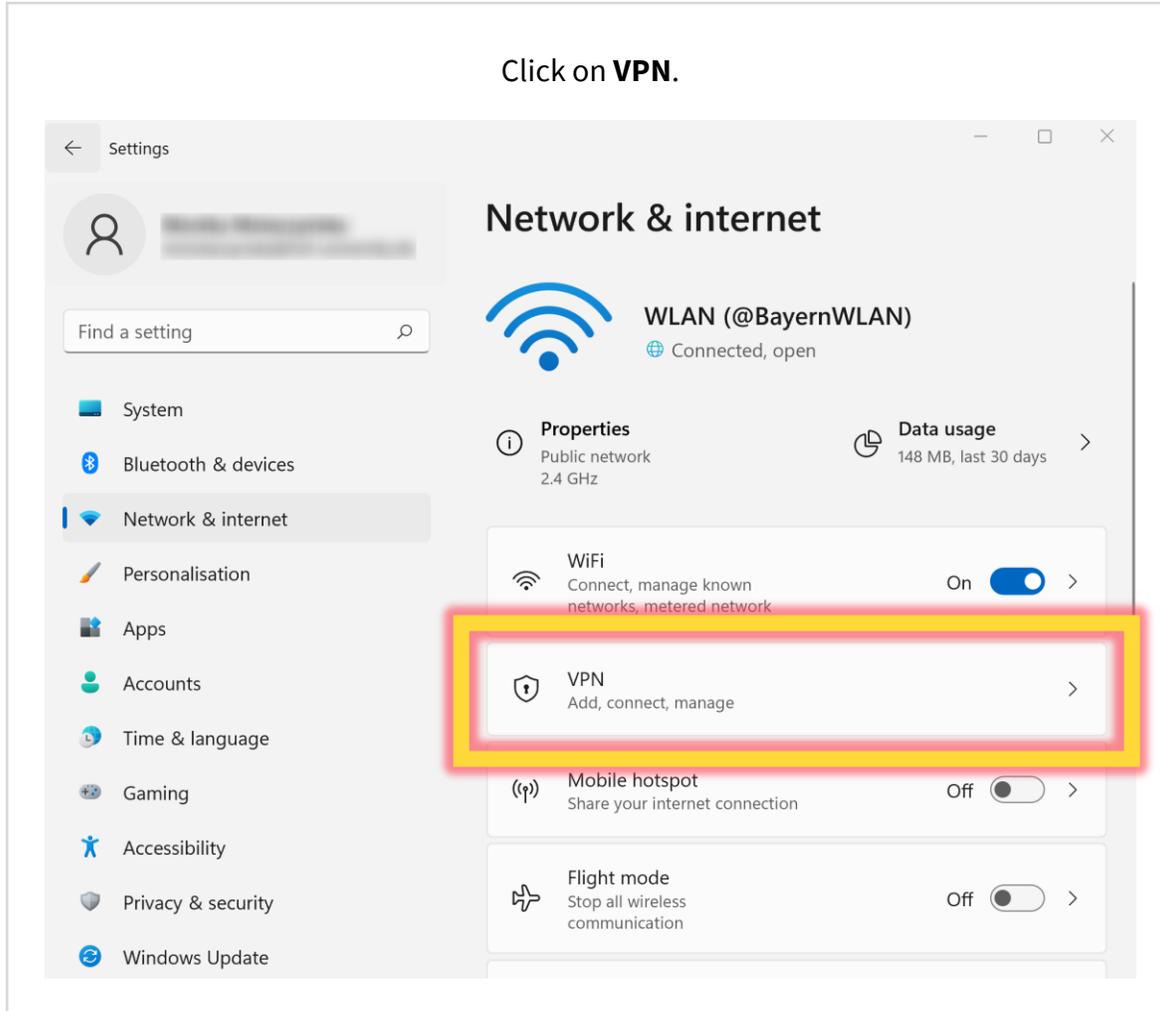
Start the System Settings and click on Network and Internet. Alternatively, you can type VPN in the search bar.



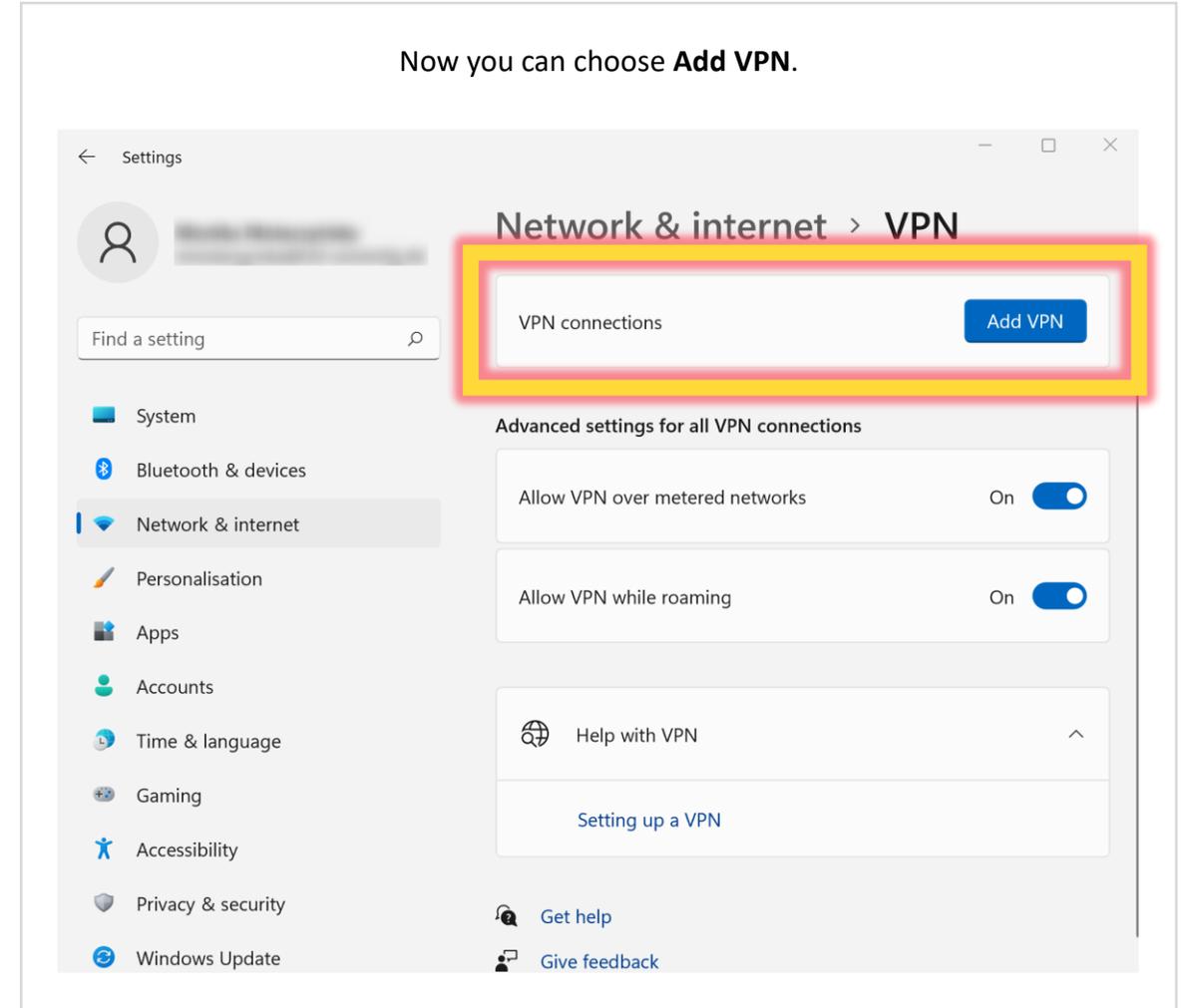
Alternative: Downloading the application from the Windows Store



Click on **VPN**.



Now you can choose **Add VPN**.



Alternative: Downloading the application from the Windows Store



Now you can configure the VPN connection.

Add a VPN connection

VPN provider

FortiClient

Connection name

HAW Hof

Server name or address

vpn-2.hof-university.de

Type of sign-in info

Username and password

Username (optional)

Password (optional)

Save

Cancel

To configure your VPN please follow these steps:

- choose FortiClient from the **VPN Provider** drop-down list
- enter any connection name e.g., HAW Hof
- enter **Server name or address:**

vpn-2.hof-university.de

Now you can click on **Connect** and enter your university credentials.

Network & internet > VPN

VPN connections

Add VPN

HAW Hof
Not connected

Connect

Windows Security

Sign in

amuster

.....

Domain:

OK

Cancel